

# ***Shark***

## **Navigator® Lift-Away® Upright Vacuum**

UV540

### **OWNER'S GUIDE**

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# IMPORTANT SAFETY INSTRUCTIONS

## HOUSEHOLD USE ONLY

To reduce the risk of electric shock, this vacuum cleaner has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT force into outlet or try to modify to fit.**

## **⚠** WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

### GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brush roll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
2. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
3. Use only identical replacement parts.
4. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
5. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
6. The use of an extension cord is **NOT** recommended.
7. This vacuum cleaner contains no serviceable parts.

### USE WARNINGS

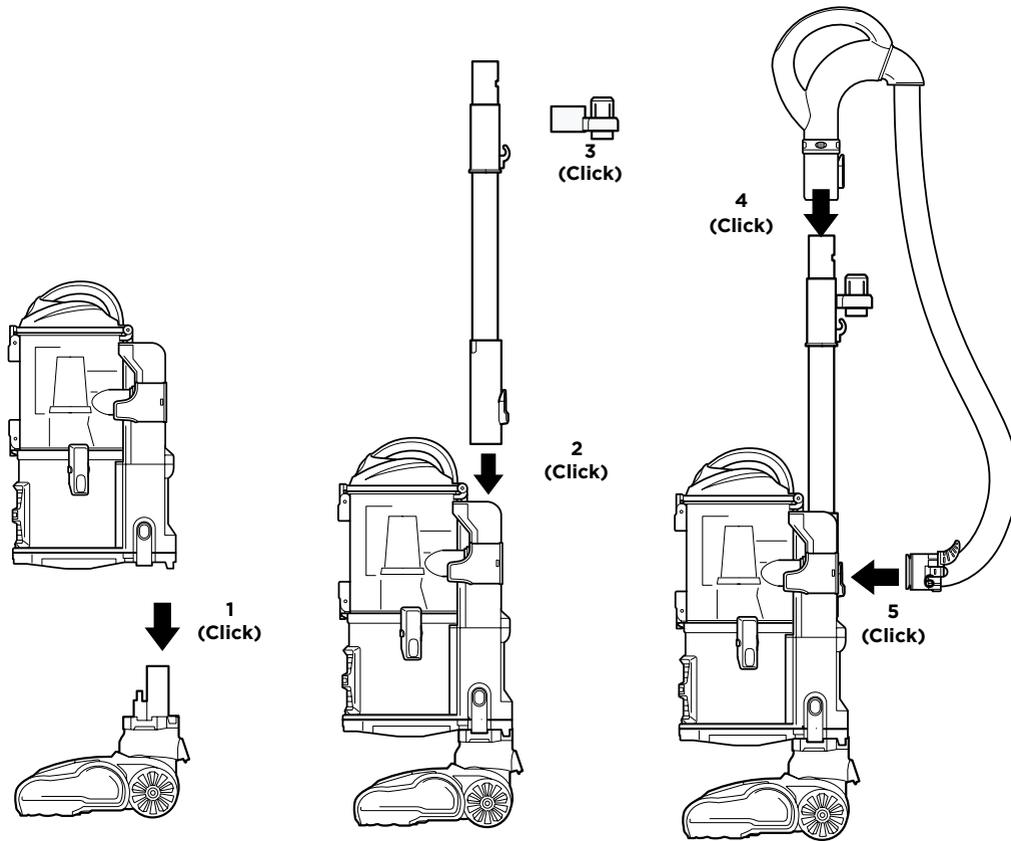
8. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
9. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
10. **DO NOT** handle plug or vacuum cleaner with wet hands.
11. **DO NOT** use without filters in place.
12. Only use Shark® branded filters and accessories.
13. **DO NOT** damage the power cord:
  - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
  - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
  - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.

# SAVE THESE INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USE

14. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
15. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
16. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
17. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
18. Use extra care when cleaning on stairs.
19. **DO NOT** leave the vacuum cleaner unattended while plugged in.
20. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
21. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
22. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
23. **DO NOT** use to pick up:
  - a) Liquids
  - b) Large objects
  - c) Hard or sharp objects (glass, nails, screws, or coins)
  - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
  - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
  - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
  - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
24. **DO NOT** use in the following areas:
  - a) Poorly lit areas
  - b) Wet or damp surfaces
  - c) Outdoor areas
  - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
25. Turn off all controls before plugging in or unplugging the vacuum.
26. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
27. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
28. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
29. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
30. Make sure the dust cup and all filters are in place after routine maintenance.
31. If provided, secure the power cord around the two cord hooks during storage.

## ASSEMBLY



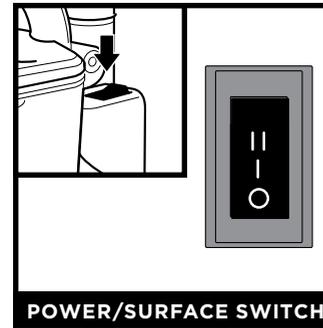
1. Place **Pod** onto **Floor Nozzle Post**.
2. Insert **Wand** into pod.
3. Attach **Accessory Holder** onto wand.
4. Insert **Handle** into wand.
5. Connect **Hose** to back of pod.

For proper operation, ensure all parts are firmly clicked into place.

**NOTE:** Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. For additional accessories, visit [sharkaccessories.com](http://sharkaccessories.com)

## WHOLE-HOME CLEANING

### SETTINGS

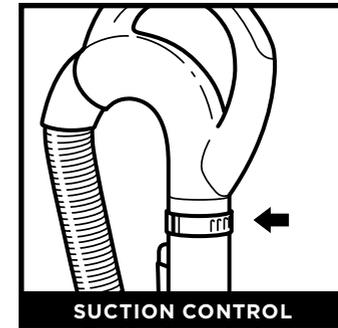


Press the Power/Surface Switch at the top of the pod.

Select surface setting:

- Off**
- I Bare Floor**  
For bare floors and small area rugs.
- II Brushroll On**  
For carpets.

**NOTE:** Brushroll spins in Brushroll On only.

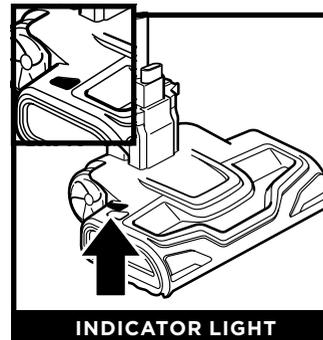


The **Suction Control Slider** on the handle allows you to adjust the suction depending on the floor type.

**MIN:** to reduce suction and increase maneuverability on carpets.

**MAX:** to increase suction on bare floors.

### BRUSHROLL INDICATOR LIGHT



#### WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

**Solid Green:** The brushroll is spinning and working as it should.

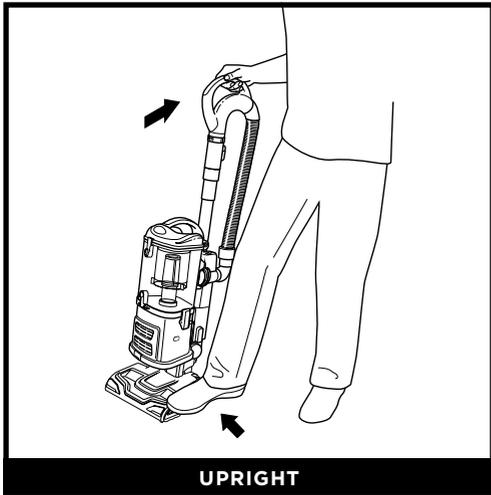
**Solid Red:** There is a jam in the brushroll area. Turn your vacuum off and remove any blockages in the nozzle.

**Flashing Red:** The motorized floor nozzle is overheating. Turn off the vacuum, unplug it, and remove any blockages. Let the vacuum cool down for at least 60 minutes before restarting. See Troubleshooting section for more information.

**NOTE:** For deep carpet cleaning per ASTM F608 (embedded dirt in carpets), use setting **II, Brushroll On**.

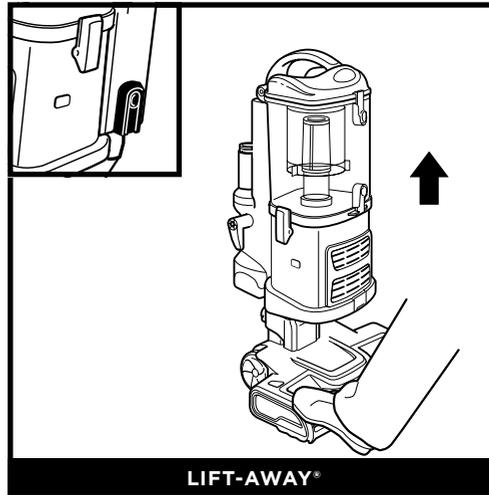
## WHOLE-HOME CLEANING

### CLEANING MODES



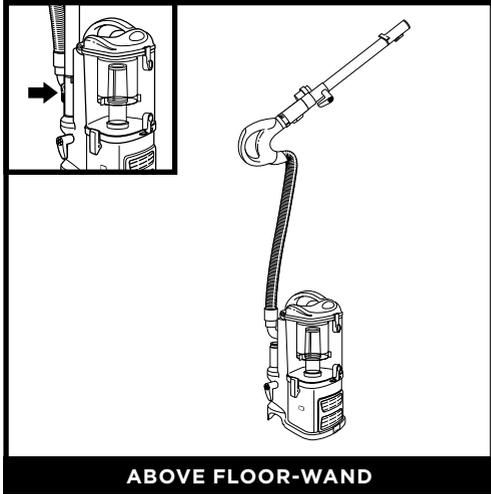
UPRIGHT

To engage brushroll, turn power on, then step on floor nozzle and tilt handle back.



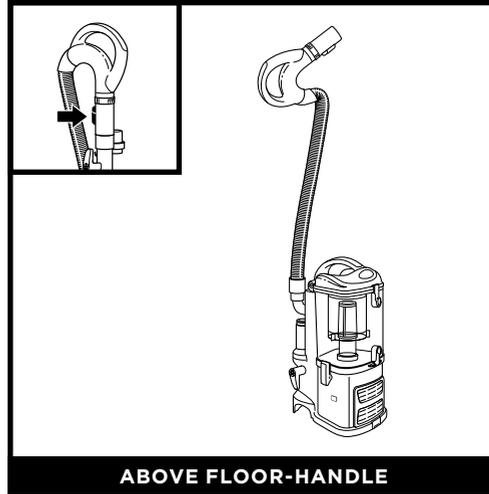
LIFT-AWAY\*

Press the red **Release Button** on the side of the pod. Gently step on the nozzle and pull the pod up to detach it.



ABOVE FLOOR-WAND

Follow instructions for detaching the pod above. Press the **Wand Release** button to remove the wand from the pod. Attach an accessory to the end of the wand.

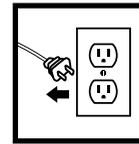


ABOVE FLOOR-HANDLE

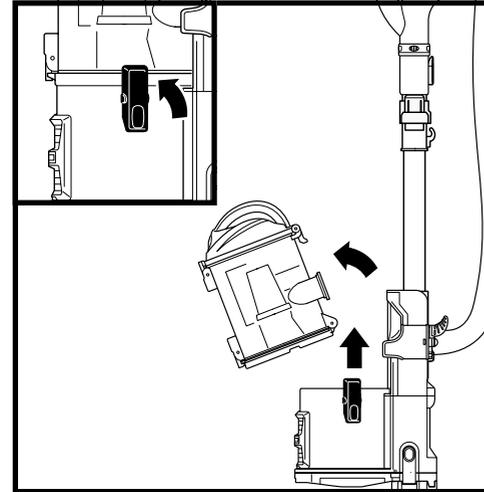
Follow instructions for detaching the pod above. Press the **Handle Release** button to detach the handle from the wand. Attach an accessory to the end of the handle.

**NOTE:** All accessories are compatible with both the wand and the handle.

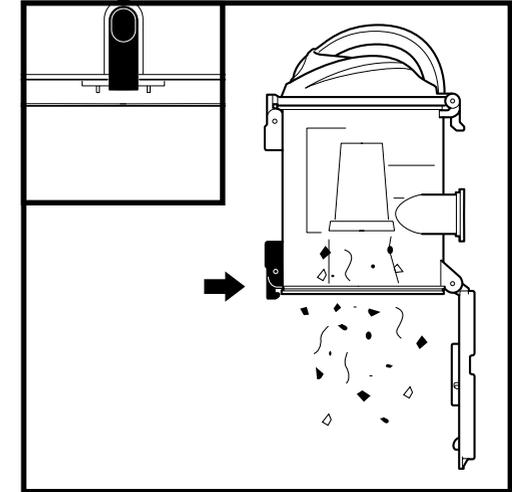
## EMPTYING THE DUST CUP



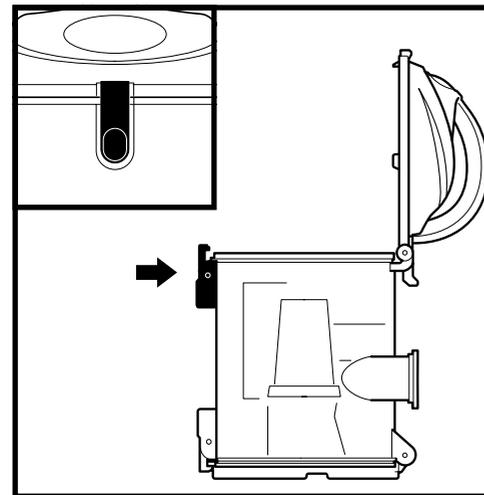
**IMPORTANT:** Unplug the power cord before performing any maintenance. Empty the dust cup each time you vacuum and periodically during cleaning, when debris in the dust cup reaches the MAX fill line.



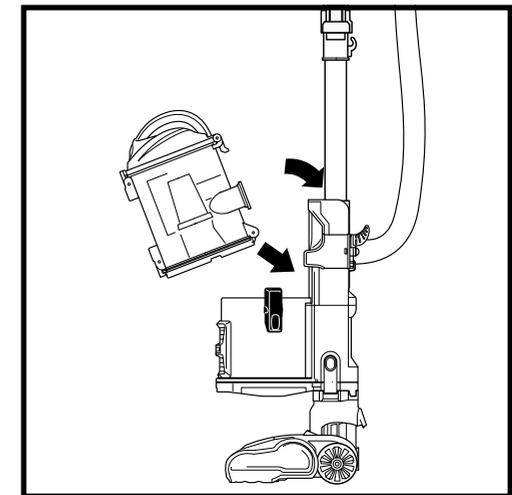
To remove **Dust Cup**, slide up tabs on both sides of dust cup. Tilt dust cup forward, then lift to remove.



Press lower release button to open bottom of dust cup.



To remove collected debris from **Lint Screen**, press top release button and lift handle to open. Gently brush debris off the screen.



To reinstall, place bottom of dust cup into pod first and pull the latches down to lock in place.

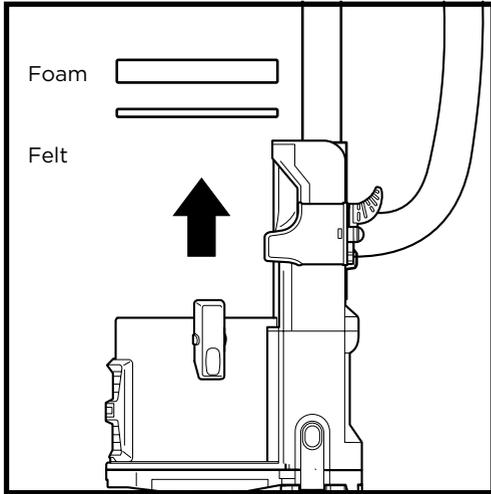
## CLEANING AND REPLACING THE FILTERS

### CLEANING FILTERS

Regularly rinse and replace the filters to maintain your vacuum's suction power.

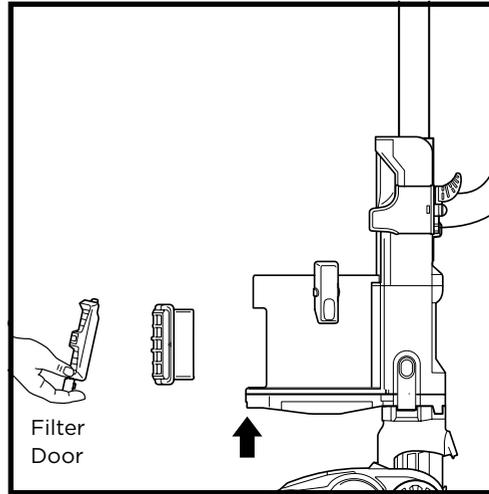
To prevent damage from cleaning chemicals, rinse filters with cold water only. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electric parts.

**IMPORTANT: DO NOT** use soap when cleaning the filters.



CLEAN PRE-MOTOR FILTERS  
EVERY 3 MONTHS

Remove **Dust Cup**, then lift out **Filters**.

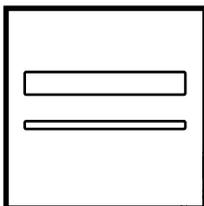


RINSE HEPA FILTER  
EVERY YEAR

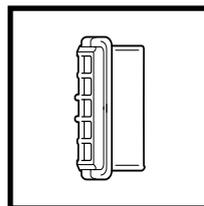
Tilt **Filter Door** and firmly pull it off. Press tab at top of **HEPA Filter** and pull out filter. To reinstall, insert HEPA filter into unit and replace the filter door.

### REPLACING FILTERS

Follow the previous instructions for removing filters. The **Pre-Motor Filter** should be replaced every 2.5 years. The **HEPA Filter** should be replaced every 3 years.



**Replacement  
Pre-Motor Foam &  
Felt Filter Kit**  
XFF350

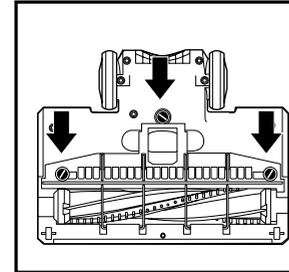


**Replacement  
HEPA Filter**  
XHF350

**NOTE:** To order replacement parts and filters, visit [sharkaccessories.com](http://sharkaccessories.com).

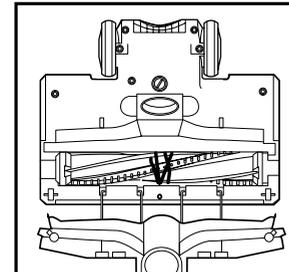
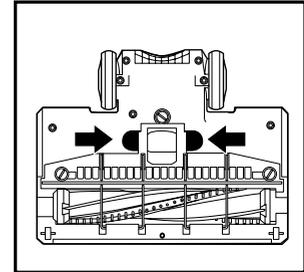
## MAINTENANCE

### CLEANING THE BRUSHROLL



Using a coin, turn locks counterclockwise, then open the cover to access **Brushroll**.

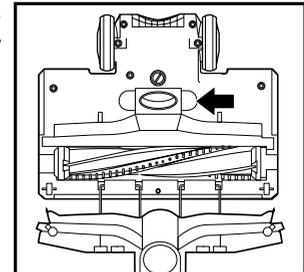
**NOTE:** Cover hinges open but is not completely removable.



**DEBRIS  
WRAPPED  
AROUND  
BRUSHROLL**

Clean off any debris on the bristles.

**DEBRIS BEHIND  
BRUSHROLL**

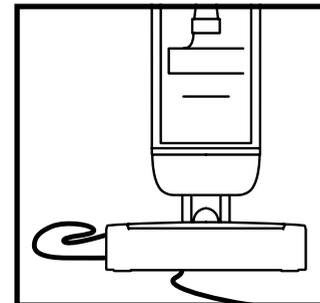


If you vacuum up a **hard** or **sharp** object, or notice a noise change while vacuuming, remove any blockages or objects caught behind the brushroll.

Clear away any dust, dirt, or blockages in **Debris Intake**.

To close the cover, push down until it clicks into place, then close the locks with a coin.

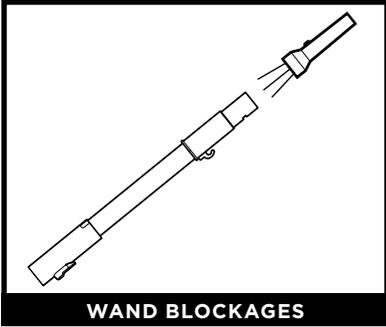
### CORD MAINTENANCE



1. **DO NOT** pull or carry vacuum cleaner by the cord or use cord as a handle.
2. **DO NOT** unplug by pulling on the cord. Grasp the plug, not the cord.
3. **DO NOT** close the door on the cord.
4. **DO NOT** pull the cord around sharp corners.
5. **DO NOT** leave the cord near heated surfaces.

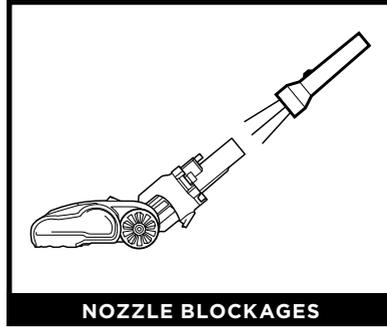
To minimize the risk of power cord damage, **DO NOT** run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.

## CHECKING FOR BLOCKAGES



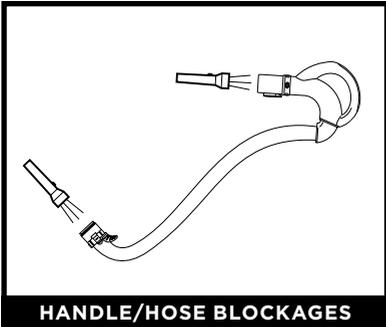
**WAND BLOCKAGES**

Detach wand from floor nozzle and handle, and check both ends for blockages.



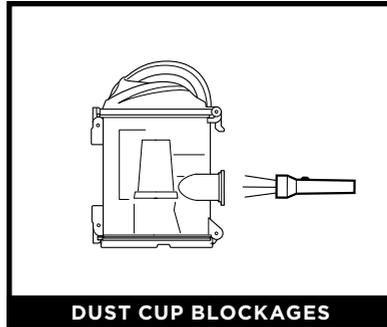
**NOZZLE BLOCKAGES**

Detach floor nozzle from wand and vacuum pod, tilt nozzle neck back, and check opening for blockages.



**HANDLE/HOSE BLOCKAGES**

Detach handle from wand and hose from the vacuum pod, and check openings for blockages.



**DUST CUP BLOCKAGES**

Detach dust cup from vacuum pod. Empty dust cup, remove debris from lint screen, and check for blockages.

## AVAILABLE ACCESSORIES

### A Crevice Tool

This slim crevice tool is great for cleaning tight spaces, between couch cushions, and in hard-to-reach areas.

### B Dusting Brush

This brush dusts and cleans delicate surfaces. Great for use on fans, blinds, lampshades, and keyboards.

### C Pet Power Brush

The turbine brush loosens and removes pet hair and debris from carpets, and powerfully deep-cleans dander out of upholstery and other surfaces.

### D Upholstery Tool

Picks up hair, dust, and large debris from mattresses, couches, curtains, lampshades, and other delicate upholstered fabrics.

### E Pet Multi-Tool

A single convertible tool for cleaning tough pet messes two ways: use the stiff bristle brush to clean stuck-on debris, or take off the bristles to reveal an upholstery tool perfect for removing stubborn pet hair and large piles of debris.

### F Duster Crevice Tool

Two cleaning tools in one. The crevice tool gives you extended reach to clean in tight spaces, while the soft brush is ideal for dusting delicate surfaces.

### G Under-Appliance Wand

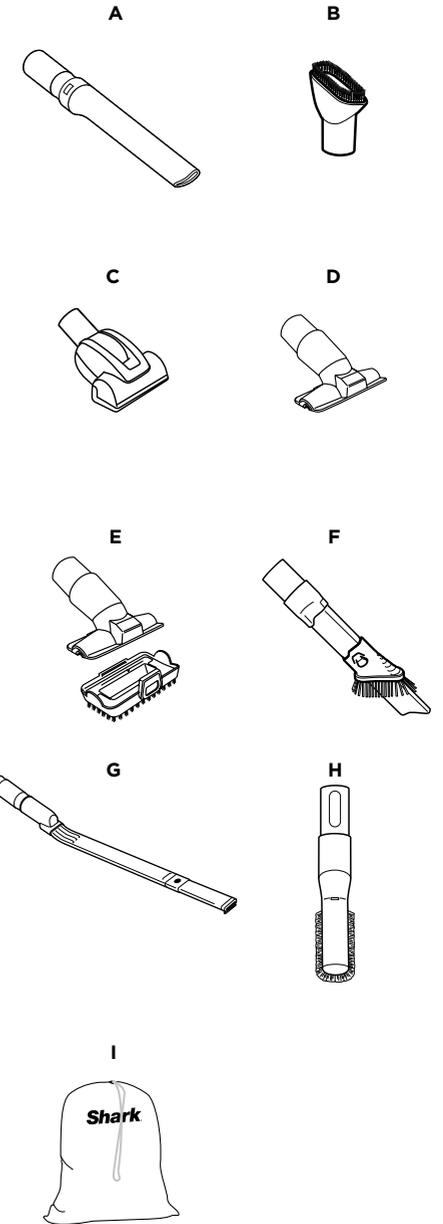
Clean under and behind hard-to-move appliances and furniture with this adjustable 36" tool. Flip the extension piece over to clean the underside of appliances.

### H Anti-Allergen Dust Brush

This brush features nylon fiber bristles specifically designed for removing fine dust and allergen particles from the most delicate surfaces.

### I Accessory Bag

This convenient accessory storage bag measures 32 cm x 70 cm and fits the Under-Appliance Wand. Smaller size available at [sharkaccessories.com](http://sharkaccessories.com).



**NOTE:** Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. To order additional accessories, visit [sharkaccessories.com](http://sharkaccessories.com).

## FIVE (5) YEAR LIMITED WARRANTY

The Five (5) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of five (5) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

### What is covered by this warranty?

1. The original unit and/or non-wearable components deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to five (5) years from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

### What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as foam filters, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at [sharkaccessories.com](https://sharkaccessories.com).
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

### How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit [sharkclean.com/support](https://sharkclean.com/support) for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-800-798-7398** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$24.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

### How to initiate a warranty claim

You must call **1-800-798-7398** to initiate a warranty claim. You will need the receipt as proof of purchase. A Customer Service Specialist will provide you with return and packing instruction information.

### How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

## TROUBLESHOOTING

### Power cord caught in brushroll or floor nozzle.

- To minimize the risk of power cord damage, DO NOT run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.
- Inspect power cord and plug for any damage before use. DO NOT use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks.

### Vacuum is not picking up dirt. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before reinstalling. See [Cleaning and Replacing the Filters](#) for more information.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, wand, nozzle, and accessories for blockages; clear blockages if required.
- Rotate the suction control collar on the handle clockwise to increase suction power.
- If dust cup is empty, and attachment inlets are clear, check for other blockages. See [Checking for Blockages](#) for more information.

### Vacuum lifts area rugs.

- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges. Rotate suction control collar counterclockwise to decrease suction power.

### Brushroll is jammed or has shut off.

- Immediately turn off and unplug vacuum, disconnect the nozzle, and remove blockage before reconnecting and turning vacuum back on. See [Checking for Blockages](#) for more information.

### Vacuum turns off on its own or indicator light flashes red.

This vacuum is equipped with a motor-protective thermostat. If your vacuum overheats, the thermostat will automatically turn the suction motor off. Perform the following steps to restart the thermostat:

1. Turn vacuum off and unplug it.
2. Empty dust cup and clean filters.
3. Check for blockages in hose, wand, floor nozzle, accessories, and inlet openings.
4. Allow unit to cool for a minimum of 60 minutes.
5. Plug in vacuum and turn it on.

Note: If vacuum still does not start, contact Customer Service at: 1-800-798-7398.

**REGISTER YOUR PURCHASE**

 [registeryourshark.com](https://registeryourshark.com)

 Scan QR code using  
mobile device



Benefits of registering your product and creating an account:

- Get easier, faster product support and access to warranty information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

**RECORD THIS INFORMATION**

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_  
(Keep receipt)

Store of Purchase: \_\_\_\_\_

**TIP:** You can find the model and serial numbers on the QR code label on the bottom of the back of the vacuum pod.

**TECHNICAL SPECIFICATIONS**

Voltage: 120V~ 60Hz

Watts: 1200W

**PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.**

This Owner's Guide is designed to help you get a complete understanding of your new Shark Navigator® Lift-Away® Upright Vacuum.

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CAN: Ville St-Laurent, QC H4S 1A7

1-800-798-7398  
sharkclean.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

For SharkNinja U.S. Patent information, visit [sharkninja.com/uspatents](http://sharkninja.com/uspatents)

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